

NHS Highland



Meeting: NHS Highland Board
Meeting date: 26 JULY 2022
Title: Integrated Performance and Quality Report
Responsible Executive/Non-Executive: David Park, Deputy Chief Executive
Report Author: Lorraine Cowie, Head of Strategy & Transformation

1 Purpose

This is presented to the Board for:

- Assurance

This report relates to a:

- Quality and performance across our organisation

This aligns to the following NHSScotland quality ambition(s):

- All quality ambitions

This report relates to the following Corporate Objective(s)

Clinical and Care Excellence <ul style="list-style-type: none"> • Improving health • Keeping you safe • Innovating our care 	X	Partners in Care <ul style="list-style-type: none"> • Working in partnership • Listening and responding • Communicating well 	X
A Great Place to Work <ul style="list-style-type: none"> • Growing talent • Leading by example • Being inclusive • Learning from experience • Improving wellbeing 	X	Safe and Sustainable <ul style="list-style-type: none"> • Protecting our environment • In control • Well run 	X
Other (please explain below)		All of above	

2 Report summary

The NHS Highland Integrated Performance & Quality Report (IPQR) is aimed at providing a bi-monthly update on the performance based on the latest information available. It also reports on actions being taken to address any performance issues with progress to date.

We are continuing the review of the current IPQR process and reporting to ensure it meets the needs and assurances the board requires along with supporting our governance committees.

Due to current performance a limited level of assurance is proposed.

2.1 Situation

In order to allow full scrutiny of the intelligence presented in the IPQR the intelligence within, albeit not in the same format has been presented to the Clinical Governance Committee, Staff Governance Committee and Finance Resources and Performance Committee.

2.2 Background

The background to the IPQR has been previously discussed in the NHS Highland Board.

2.3 Assessment

A review of these indicators will continue to take place in the associated Programme Boards, Performance Oversight Board and governance committees during the intervening period.

For the September Board the IPQR will be aligned to Together We Care, with you, for you and with some additional indicators aligned to our outcomes approach.

Due to the current performance within our system, in terms of access for our population across a number of key areas, a limited level of assurance is proposed. With our annual delivery plan setting a clear direction we would hope this position will improve over the next two quarters.

2.4 Proposed level of Assurance

This report proposes the following level of assurance:

Substantial
Limited

X

Moderate
None

3 Impact Analysis

3.1 Quality/ Patient Care

IPQR gives an integrated summary of our quality and patient care across the system. Currently we are not meeting access targets within a number of key areas.

3.2 Workforce

IPQR gives a summary of our key performance indicators relating to staff governance across our system.

3.3 Financial

The financial summary is now separately reported.

3.4 Risk Assessment/Management

This intelligence contained in the IPQR is managed operationally and overseen through the appropriate Governance Committees, and the Performance Oversight Board. It will form part of continual improvement by all sectors involved and allow consideration of the intelligence presented as a whole system.

3.5 Data Protection

The Plan does not involve personally identifiable information.

3.6 Equality and Diversity, including health inequalities

An impact assessment has not been completed because this is a summary report.

3.7 Other impacts

No relevant impacts.

3.8 Communication, involvement, engagement and consultation

This is a publicly available document. We aim to share this more widely internally and externally to develop understanding of the system.

3.9 Route to the Meeting

Through the appropriate Governance Committees.

4 Recommendation

Discuss the information presented today and consider the implications in terms of our performance and quality outcomes for our population within NHS Highland

Be **aware** that the format and content of the report is being reviewed to provide the Board with an IPQR that meets our new strategy, Together We Care, with you, for you and the associated annual delivery plan.

4.1 List of appendices

- IPQR July 2022

DRAFT