

GP Sub Committee – PCIP Update May 22

Pharmacotherapy

Pre-registration Trainee Pharmacy Technicians posts are out to advert, part of a Scottish wide NES programme and funded by NES for a two year training programme for Pharmacy Technicians. Space remains a challenge to place Pharmacotherapy resource on site to support Practices and access varies week to week. This is being picked up as part of the broader service review of current input to each practice and tasks being undertaken to ensure efficiency, effectiveness and quality of service delivery. The review will determine if practice priorities are being met in line with aiming to have a service that will attract and retain pharmacy staff. Pharmacy teams will work to optimise skill mix based on agreed practice priorities with a philosophy of right person, right job.

First Contact Physiotherapy

From 01.07.22 as per DWP announcement Physios (and other AHPs), are able to certify fit notes. NHS are going to put out a holding statement and a plan to phase in the implementation. Recruitment has picked up with more interest showed for some FCP posts with recent success that will enable service provision to the Tain area practices. Progressing cross work stream working with CLW and PCMH to better maximise awareness of what those services do and how best to enhance patient care and flow through the practices. Fiona Ward has been successfully appointed to the role of Clinical Lead for First Contact Physiotherapists in General Practice.

Community Link Worker

There are currently 6 CLW vacancies - 3 in Inverness, 1 in Ross-shire, 1 in Wick and 1 in Nairn and Support in Mind Scotland have all of these posts out to advert. Elemental went live part way through May with 26 referrals made in May with 18 patients supported into community-based activities. Up to 24 June, 47 referrals were made with 12 patients supported into community-based activities. The main reasons for referral have been loneliness, mental health, physical activity and support for housing and income maximisation. There are some difficulties accessing space in some practices and accessing Wi-Fi with work on-going to improve and resolve where possible.

Mental Health

The MHWPC bid went to Scottish Government at the end of May there and the report for Phase- 2 money is expected in the second week of July. Recruitment continues and interviewing for the last Band 3 posts. The Band 5/6 adverts closed 29.06.22 with a number of applications received. MHPC practitioners are starting to provide services in the practices. Practice space for practitioner fluctuates and a scoping exercise is planned to better understand the hotspots. The MHPC operational document has been circulated and comments fed back to the MHPC team.

Vaccination Transformation Programme

Kim Corbett is the Programme Manager and locality plans are being developed with 5 x different locality teams or place based teams across Highland to oversee the vaccinations across the geography. Each of those team leads are preparing their Locality Plan which sets out the detail around geography, service provision, venues and locations, calendar and timeline. The details are to be provided to the PCM Project Team and Board detailing how the VTP would be conducted for North Highland with opportunities for comments, questions and approvals. The governance around VTP is quite complex and clarification is needed on the sequencing of the different groups. Travel vaccines are to be transferred over to community pharmacies this summer with a SLA.

Community Treatment and Care

Modelling work has started looking at what's needed in each area to deliver a service and combining with VTP activities. Primary Care order comms for ICE is being prioritised but there is a potential delay of two months. A CTAC Technical Task Team has been established to support the model and implementation. Initial scoping suggests a combined team in place near to patients' homes with some hub and spoke

method for the more challenging things to be done through the CTAC service. This is a priority area for implementation by March 2023.

Urgent Care

The Urgent Care workstream has been re-established with a refreshed membership of the workstream group and meeting date set for 21.09.22. UC is a PCIP priority for year 2023/24. There are a number of different models in place and/or being developed in other Board areas. An overview of what's happening nationally and the differing delivery models will be shared for discussion with the workstream group at the September meeting.

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