

NHS Highland



Meeting:	Highland Health & Social Care Committee
Meeting date:	01 November 2023
Title:	Chief Officer Assurance Report
Responsible Executive/Non-Executive:	Pamela Cremin, Chief Officer
Report Author:	Pamela Cremin, Chief Officer

<p>1. Purpose</p> <p>To provide assurance and updates on key areas of Health and Social Care in Highland.</p>
<p>2. Major Redesign Programmes</p> <p>Caithness Redesign</p> <p>A general workshop was held in Caithness on 23 October. Workforce plans are emerging and further stakeholder engagement has been taking place with general practice.</p> <p>Skye</p> <p>The final delivery group meeting based on Sir Richard Lewis report and recommendations was held and henceforth will move to a more district based one. The district team are coming together with regular weekly meetings to take the work forward. A good recruitment group with community representation is in place, and vacancies are anticipated to be filled by the end of December. Urgent care at Portree is currently working 4 days per week in line with the planned phased approach to implementation.</p> <p>Lochaber</p> <p>Continued support for the development of community services redesign programme and delivery of 2 further workshops (in addition to the two already undertaken); with a focus on discussion and engagement with acute services to ensure joined up planning and delivery.</p>
<p>3. Issues reported to and feedback from the Joint Monitoring Committee Meeting held on 27th September 2023.</p> <ul style="list-style-type: none"> • Highland HSCP Annual Performance Report – The Joint Monitoring Committee approved the Report which is now published. • Highland Integrated Children’s Services Plan Report – to be followed up by further work on Whole Family Approach. • Highland HSCP Finance Report – the Joint Monitoring Committee noted the financial position at the end of Month 3 2023/2024. The pressures across the

partnership were noted, specifically our ability to deliver savings against the agreed cost avoidance plan for adult social care. After this discussion Chief Executives have arranged a financial workshop for NHS Highland and The Highland Council officers in December and to bring more information back to HHSCC and the JMC.

- Quality and Performance Challenges and Risks in the Delivery of Care in Highland Report - assurance was sought and provided that a joint risk register for the integrated organisations would be revisited once the Adult Strategic Plan was completed.

3. Joint Strategic Plan

An update on the progress on the Joint Strategic Plan was provided to the Joint Monitoring Committee.

The engagement on the draft Joint Strategic Plan has concluded on 30th September 2023. A thematic analysis of responses is being undertaken which will be considered by the Strategic Planning Group meeting which is due to be held on Monday 6th November. Thereafter the plan will be finalised and come back to HHSCC and JMC, then published. Ongoing engagement around the implementation of the plan is required and structures and processes and underpinning plans (implementation, workforce and finance) will be developed and put in place.

Key feedback from the Joint Monitoring Committee: it was important there was no disconnect with external partners, and attention was drawn to the importance of language being inclusive, and not only referring to the Council and the NHS. This will be taken back to the Strategic Planning Group accordingly.

4. Awards

I am delighted to share with the Committee the fabulous achievements of staff.

Scottish Mental Health Nursing Forum Awards

At the Scottish Mental Health Nursing Forum Awards ceremony on Friday 6th October in Edinburgh:

The **Custody Healthcare Team** won the Leading in Quality and Assurance trophy for the MATPACT project and the **Personality Disorder Service** received a highly commended award in the same category.

The Community Mental Health Nursing Category was won by the **Highland Supporting Self Management Team** closely followed by the **Caithness DARS team** who achieved a highly commended.

This is a huge achievement that recognises the hard work, dedication and commitment from Mental Health Teams across all of Highland. Congratulations and thank you to the nominated teams.

Queens Nursing Institute Scotland Award

The Queens Nursing Institute Scotland Award is a very prestigious professional award. The selection process is rigorous, with very small numbers accepted, from thousands of entries.

We have 2 successful awards in the Highland HSCP:

Kerri-Ann Roberts, Acting Operational Lead in the Caithness and Sutherland Vaccination Team

and

Jonathan Davies, Associate Lead Nurse, Mental Health Services.

A formal awards ceremony will take place in due course.