

Lochaber Health & Social Care Redesign Stakeholders Group

Thursday, 26th October 2023 at 1pm – 2pm
Via MS Teams



Present:	Louise Bussell, Board Nurse Director, NHS Highland
	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Pam Dudek, Chief Executive, NHS Highland
	Jenni Hodgson, Morven Community Council
	John Gillespie, Chair, Caol Community Council
	Julie Gilmore, Associate Nurse Director
	Brian Murphy, Chair of the Transport and Access Sub-Group
	Robert Cargill, Deputy Medical Director (Acute)
	Mike Hayward, Deputy Chief Officer, Acute
	Fiona Malcolm, Head of Integration Adult Social Care, Highland Council
	Louise White, Urram
	Carmen Morrison, Local Officer, Community Engagement & Improvement Support
	Jo Cowan, Highland Senior Citizens Network and Age Scotland
	Serena Bannister, Project Officer
	David McArthur, Senior Nurse
	David Campbell, UHI
	Gordon MacLeay, Clinical Advisor, NHS Highland
	Neil Simpson, Service Planning Analyst
	David Cameron, guest
	David Sedgwick, Belford Appreciation Group representative
	Patricia Jordan, Secretary, Fort William, Inverlochy & Torlundy Community Council
	Donald Stewart, Director, South Lochaber Community Company
Apologies:	Karen-Anne Wilson, District Manager
	Gavin Sell, Area Manager, NHS Highland
	Michael Foxley, University of Highlands & Islands
	Lyn Kilpatrick, Voluntary Action Lochaber
	Willem Nel, Rural Emergency Physician
	Helen Fairlie, Chair, Glencoe and Glen Etive Community Council
	Iain Macniven, Chair Arisaig & District Community Council
	Ian Langley, Community Councillor, Spean Bridge, Roy Bridge and Achnacarry Community Council
	Thomas MacLennan, Highland Councillor
Minutes:	Anna Chisholm, Personal Assistant

1.	Welcome and apologies: Louise Bussell welcomed everyone to the meeting and introduced Pam Dudek, Chief Executive and some new members of the group, Julie Gilmore, Associate Nurse Director and Fiona Malcolm, Head of Integration Adult Social Care, Highland Council. The above apologies were noted.
2.	Minutes from the previous meeting of 28th September 2023 and matters arising:

Patricia noted in Lyn Kilpatrick's absence there were two items omitted from the minutes:

Follow up on the 6th September meeting and Q&A update:

Lyn Kilpatrick advised the group of another recent suicide of a young person in Fort William who had presented at the Belford Hospital. Reassurance was asked for that the workforce model and community mental health team redesign link in with the community planning partners. Assurance that the place of safety suite model have specific suicide prevention interventions in place. Louise confirmed there will be a place of safety in the hospital. She advised of her involvement in the establishment of the mental health assessment unit in Inverness which unfortunately does not reach as far as Fort William other than for advice and support for clinicians. A review of the whole system is required although the exact model could not be confirmed at this stage however assurance can be given that the optimum service will be aimed for individuals in the area.

Lyn Kilpatrick confirmed on the rehabilitation sheet the word enablement is not used and there was little clarification in the appendix. Presentations about rehabilitation have quite rightly emphasised in the terminology so that's something that needs to be included.

Donald Stewart asked for confirmation on the urology clinic at the Belford Hospital which has not opened since the pandemic.

"Is there a plan to reintroduce this clinic?" Louise asked Stephen Gilbert if he could answer this question. Stephen confirmed the difficult in recruiting urologists however Alan Grant, Director of Surgery would be best placed to answer this. Louise suggested a look back at what was suspended and had not been reinstated and what the rationale was. A piece of work can be done in the background.

Mike Hayward and David McArthur will review what clinics have closed and not restarted and confirm at the next meeting on 23rd November.

Action: Mike Hayward and David McArthur will review the clinics in the Belford Hospital which have closed and not restarted since the pandemic and update the group at the next meeting on 23rd November.

3. Programme Update/ Progress Update – Alan Wilson/Louise Bussell

Alan shared the Lochaber Programme with the group confirming the programme is within the same timelines as previously shared. The next key milestone is the submission of the Outline Business Case. The OBC is expected to be completed in September, this date has not changed since the outset of the project. The OBC will be subject to the NHS Highland governance process and therefore submitted to a Project Board, Health Board meeting and then will be submitted to Scottish Government for their 24th November meeting. The project will continue to be reviewed regularly at each Project Board meeting.

It was confirmed the programme is making very good progress and Balfour Beatty are undertaking environmental surveys on site over the next few weeks. The internal and external communications teams were advised of the environmental survey work 2 weeks ago. When the design is available a billboard will be displayed on the site. Balfour Beatty have been asked for signage proposals and these images are expected in the next few weeks when the environmental surveys are complete.

The group asked if the terminology and format of presentations could be standardised as it can be difficult to follow the progress and timescales of the project. Alan will circulate the programme in the original format and circulate to the group.

Action: Alan will circulate the programme using the original format

David Sedgwick asked for an update on the Stem Centre site should this become available. David Campbell confirmed of the funding challenges and that other options are also being considered. NHS Highland will be included in all communication going forward.

	<p>Louise confirmed the teams have been fully engaged with the ongoing design work. Mike Hayward confirmed of the enthusiasm in the teams as they see the affect with the quality of the patient care and the environment they will be working in. Gordon confirmed the 1:200 layout drawings are expected to be completed by mid-November and approved by all clinical leads, teams and advisors, an update will be circulated to the group when complete and signed off.</p> <p>Action: Louise will circulate the 1:200 layout work when complete (expected mid-Nov) and then signed off.</p> <p>Mike Hayward confirmed of ongoing discussion with consultants, including Alan Grant in theatre capacity however there are constraints due to staffing challenges.</p> <p>Louise confirmed the feedback received from stakeholders will be incorporated into Q&A 2 document and will be circulated with the Q&A 1 document.</p> <p>Action: Louise will ensure the Q&A 1 & 2 documents are updated from feedback given and circulate to the group.</p> <p>Gordon confirmed a meeting has taken place with the local access panel and an access consultant who has been appointed to the project. The initial meeting went very well and received very positive feedback. The access panel, access representatives and consultant will attend Aviemore and the National Treatment Centre to review the live and repeatable rooms. Due to the numbers, it will not be possible for stakeholders to attend however a separate visit may be possible at one of the various sites available which demonstrate the repeatable rooms.</p> <p>Brian Murphy asked for an update on the transport plan being undertaken by Hitrans. He expressed the need for local engagement in this plan. Gordon MacLeay confirmed Mot MacDonald have been appointed to undertake a scoping exercise to provide a report on all aspects of transport planning. This report is expected in the next 2 weeks and will be shared with the group once internal NHS Highland consultation has been undertaken.</p> <p>Action: Gordon MacLeay will share the Hitrans transport plan with the group when available (expected 13th Nov).</p> <p>The importance of Highland Hospice to be included in all end of life/palliative care planning was raised. David McArthur confirmed a meeting with Derek McBride had taken place where room configurations and suitability were discussed. The importance of their clinical expertise and fundraising was noted and all interaction between Highland Hospice and the staff at the Beford Hospital is seamless.</p> <p>The group discussed the absence of John Hutchison now that he has resigned from the Kilmallie Community Council. He has been a consistent and valuable member of the group over the years. Some members of the group agreed they would arrange a meeting with John and ask if he would like to re-join the group. Patricia will draft a letter for Anna to circulate to the group.</p> <p>Action: Patricia Jordan will draft a letter for Anna Chisholm to circulate to the group.</p>
4.	<p>Community Services Planning Group – Louise Bussell</p> <p>It was confirmed Workshop 2 took place on 2nd October. This focussed on the trends, a review of the data to identify the key themes in the model of care, the increase of one service or a potential reduction in another, self management, a review of other areas and the use of different innovations.</p> <p>Workshop 3 will take place on 30th October with specific proposals for change. The importance of professional, clinical and operational leadership was discussed with the group.</p> <p>Fiona Malcolm from Highland Council was introduced to the group. Fiona confirmed of the implementation of the strategic plan and her interest in community health and social care for the Lochaber area. John Gillespie asked for confirmation of discussions on respite, care home and nursing home beds in the Lochaber area. Louise confirmed of the ongoing discussions on what the short, medium and long-term social care provision should be, however, exact details can not be confirmed</p>

	<p>at the moment although assurance was given that collaborative work between NHS Highland and The Highland Council in reviewing the care provision for the area.</p> <p>An update on Workshop 3 and progress will be provided at the next meeting on 23rd November.</p>																												
5.	<p>AOCB</p> <p>Jo Cowan confirmed of the two interviews that had gone out on Nevis radio were to update the local Highland Senior Citizens Network. The links to the meetings are on the public website.</p> <p>Louise confirmed of the importance of communications on Nevis Radio for individuals who may not have social media access and will discuss future communications with Marie Mcllwraith.</p> <p>Action: Louise will discuss future communications with Marie Mcllwraith</p>																												
6.	<p>Agenda items for the next meeting</p> <p>Community Services Planning Group update on Workshop 3 – Gavin Sell</p>																												
7.	<p>Date of next meeting</p> <p>Thursday, 23rd November at 3pm – 4pm</p>																												
8.	<p>Date of future meetings:</p> <table border="1"> <tr> <td>Thursday, 21st December 2023</td> <td>3pm – 4pm</td> </tr> <tr> <td>2024</td> <td></td> </tr> <tr> <td>Thursday, 25th January 2024</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 29th February</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 28th March</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 25th April</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 30th May</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 27th June</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 25th July</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 29th August</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 26th September</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 31st October</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 28th November</td> <td>2pm – 3pm</td> </tr> <tr> <td>Monday, 23rd December</td> <td>2pm – 3pm</td> </tr> </table>	Thursday, 21 st December 2023	3pm – 4pm	2024		Thursday, 25 th January 2024	2pm – 3pm	Thursday, 29 th February	2pm – 3pm	Thursday, 28 th March	2pm – 3pm	Thursday, 25 th April	2pm – 3pm	Thursday, 30 th May	2pm – 3pm	Thursday, 27 th June	2pm – 3pm	Thursday, 25 th July	2pm – 3pm	Thursday, 29 th August	2pm – 3pm	Thursday, 26 th September	2pm – 3pm	Thursday, 31 st October	2pm – 3pm	Thursday, 28 th November	2pm – 3pm	Monday, 23 rd December	2pm – 3pm
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