

Lochaber Health & Social Care Redesign Stakeholders Group

Thursday, 21st April 2022 at 2pm – 3pm
Via MS Teams



Present:	Louise Bussell, Chief Officer Community Services, NHS Highland – Chair
	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Maureen Cameron, Manager, Lochaber Care & Repair & Handyperson Service
	Stuart MacPherson, Head of Strategic Projects, LSWR, Highlands & Islands Enterprise
	Morven Fancey, Head of Universities, Skills and Population at Highlands and Islands Enterprise
	Kate MacLennan, Communications Coordinator
	Dr. John Goodall, Arisaig & District Community Council
	Patricia Jordan, Secretary, Fort William Inverlochy & Torlundy Community Council
	Tara French, Head of Strategy HHSCC
	Willem Nel, Rural Emergency Physician & Clinical Director
	Rebecca Weir, GP Partner, Glen Mor Medical Practice, Fort William
	Stephen Gilbert, Consultant Anaesthetist
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	Stephen Gilbert, Consultant Anaesthetist
	John Hutchison, Chair, Kilmallie Community Council
	John Gillespie, Chair, Caol Community Council
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland
	Brian Murphy, Chair of the Transport and Access Sub-Group
	Bryan Gregg, Voluntary Action Lochaber
	Denis Rixson, Liberal Democrat Councillor, Ward 11, Caol and Mallaig
	Denise Anderson, Sunart Community Council representative
	Iain Macniven, Chair Arisaig & District Community Council
	Jo Cowan, Highland Senior Citizens Network and Age Scotland
	Emma Tayler, Assistant Wards Manager
	Lydia Rolmer, University of Highlands & Island
	Marie McIlwraith, Project Manager for Community Engagement, Communications and Engagement Team
	Heather Cameron, Senior Project Manager, NHS Highland
	Stephen Gilbert, Consultant Anaesthetist
	Carmen Morrison, Local Officer, Community Engagement & Improvement Support
Apologies:	Ian Langley, Community Councillor, Spean Bridge, Roy Bridge and Achnacarry Community Council
	David Sedgwick, Belford Appreciation Group representative
Minutes:	Anna Chisholm, Meeting Administrator, Corporate Services

1. Welcome and apologies

Louise welcomed everyone to the meeting and apologies were noted as above.

2. Minutes from previous meeting of 17th March 2022 and matters arising:

3. Progress Update – Transport

Rebecca Weir confirmed from a GP point of view there is a communication issue and of being out of the loop. Are there any plans to meet with the representatives from the GP practices as it is key to have everyone on board and the need for some gentle ground work.

Alan confirmed he is happy to meet with the GPs and to discuss the benefits of the new Hospital and any issues needing to be addressed.

Action: Alan Wilson will arrange a meeting with Rebecca Weir, Tara French and Louise Bussell.

Update 21.04.22 – Alan confirmed there is a meeting today (21st April) with GPs, owners of the building and Highland Council. A face-to-face meeting will be arranged with Rebecca Weir, Louise Bussell, Alan Wilson, Denise McFarlane and Tara French.

Rebecca Weir confirmed her attendance at part of the where the lease was discussed. She believes there was a difficult discussion regarding the bus route with objections being raised by people in the building. Further discussions are required on this.

Denise Anderson confirmed of Conservative Party correspondence from Dr Fiona Fawcett stating that 18 years to wait for a vital hospital is a scandal.

Donald Stewart asked, who receives the information from the cluster meetings as his GP has given input to one, has a report been received from HITRANS and could the consultant be in contact regarding access to the new hospital.

Alan confirmed Denise McFarlane receives the information from the cluster meetings. A report has been received from Neil Macrae at HITRANS and this will be circulated for information.

Action: Alan Wilson will circulate the HITRANS document.

Update 21.04.22 – the remit of this work will be discussed later in the meeting.

John Hutchison confirmed on waiting for this remit for 6 months and sight of the remit so to obtain assurance that it answers some of the items that Ian Langley and Bryan have raised.

Action: Alan will discuss offline.

Update 21.04.22 – this will be discussed later in the meeting.

4. Communications and Public Engagement Planning

Alan confirmed a discussion with Pam & Louise regarding a monthly column in a local newspaper where they are keen to take this forward. A conversation is needed on what column space could be provided and what to include, maybe an update after each project team meeting.

Action: Further discussions required.

Update 21.04.22 – this will be discussed under the agenda item.

5. AOB

John Hutchison asked about an update on the information Heather has added in the chat during this meeting regarding there not being provision of a helipad. A group have been reviewing the need for a helipad for the last 10/15 years so assurance is needed on whether this is going forward with some momentum.

Alan confirmed Chris Stirrup receives invites and meeting correspondence for the Fort William Helicopter Landing Site meeting. Alan will forward any available correspondence to the Group for information.

	<p>Action: Alan will forward any available correspondence regarding the Fort William Helicopter Landing Site meeting to the Stakeholders for information.</p> <p><u>Update 21.04.22</u> – Alan confirmed the latest correspondence regarding this was in December 2021. This item will be discussed further in the agenda.</p> <p>Louise confirmed the Scottish Air Ambulance are conducting a consultation regarding what the future of Scottish Air Ambulance should look like.</p> <p>Denise Anderson confirmed this has been received within Community Councils and been shared.</p> <p>Bryan Murphy confirmed on receiving this which has been circulated to his membership in e updates and asked third sector partners to share.</p>
3.	<p>IA update / OBC next steps</p> <p>Heather confirmed the IA has been submitted in it's updated format which will be seen at the Capital Investment meeting on 27th April.</p> <p>Alan confirmed a quick response should be received and communication of this will be issued immediately.</p> <p>A study was undertaken in the potential landing site in the Peat Management area, there is no opportunity to develop a site which would remove the requirement for an ambulance as it has to be within 50m of the A&E entrance. There was a review of construction where there was a meeting in February where the Highland Council would go back and look at the relative cost of purchasing the existing landing site to obtain a comparison of the two as the new site could be challenging in a number of ways.</p> <p>Action: Heather will email Dot Ferguson for an update.</p> <p>There are ongoing conversations with the Stem Centre which is looking positive.</p> <p>The appointment of a Lead Advisor will be concluded next week.</p>
4.	<p>Community development</p> <p>Louise introduced Tara French to the Group.</p> <p>Tara confirmed a presentation to the Group regarding the Highland Health and Social Care Partnership Strategic Plan. This is required as part of the Public Bodies Act 2014.</p> <p>Within this Strategic Plan it is about setting the priorities, engage and support people to participate in shaping what this looks like and what to focus on. Locality plans are being taken forward by the Community Planning Partnership.</p> <p>The timeline with the Strategic Plan development involves:</p> <p><u>Engagement and participation</u></p> <ul style="list-style-type: none"> • Mapping locality profiles – setting up a working group with representation from across different sectors, organisations and carers. • Building on learning – together we care analysis and partner and engagement findings. • Engagement approach – modes and methods of engagement and partner networks and events.

Mapping Locality Profiles

Population:

- We deliver the best outcomes for our current and future population.
- We focus on prevention and population health to address inequalities.
- We continuously communicate and engage on what matters to you.

People:

- We enable all people to thrive and flourish by investing in their development
- We have a culture of trust and integrity where all people feel valued and safe
- We focus on our people's health and wellbeing

Pathways:

- We improve our care pathways through integration and collaboration
- We reshape our services to match capacity and demand
- We work with our partners to add value and create resilience

Performance:

- We strive for quality and clinical excellence, avoiding harm and variation
- We are financially strong by making the best use of our resources
- We ensure we have effective governance and accountability mechanisms

Progress:

- We maximise our use of technology, research, development and innovation
- We invest and shape our infrastructure to support our future
- We support the climate emergency by being sustainable and greener

Spheres of support

Continuum to enable you to support yourself and others, support when you need it and specialist support.

Needs-led example

This covers the different care needs between acute hospital and home.

Jo Cowan asked if resource being put in Lochaber to speed up the process of locality profiling and planning forward a bit due to them being in a different situation to most areas and in the middle of a major change.

Louise confirmed the profiling work being done is not just what we have at the moment and it is the Public Health view of the next 20/30 years is going to look like due to changes in age profiles and population needs etc.

Denis Rixon asked for an offline conversation with Tara to update her on the level of rural detail and challenges within the local area.

Action: Anna to provide email addresses.

Emma Tayler confirmed of ongoing work in the Community Planning Partnership in the Fort William locality area. Data is held on services and organisations who offer services and support and currently are looking at a way of mapping that into a physical map. There may be some of this data suitable and she is willing to share this with Tara.

Louise confirmed at looking at the Community Planning Partnerships within the NHS and David Park, Deputy Chief Executive has been identified from the team.

	<p>Emma confirmed at a recent Lochaber Community Partnership meeting the Partnership is restructuring with a focus on localities and areas they work within the equalities agenda. They will be looking at the Lochaber Plan where there were discussions at the previous meeting for there to be NHS involvement in this. Health and wellbeing will be looked at within that theme which needs to lead in with this work otherwise there will be two different trajectories. A conversation with the Chair of Lochaber Community Planning Partnership is required.</p> <p>Louise confirmed she will update on the progress Tara is making at regular intervals.</p>
5.	<p>HITRANS update</p> <p>Heather confirmed the scope highlighted in the previous minutes. A conversation with the Consultant, Neil McRae and the data teams around the data they require. Heather asked that any questions, concerns or amendments regarding the remit can be highlighted at this meeting or emailed to her, otherwise she will continue with the proposed areas confirmed at the last meeting.</p> <p>John Hutchison confirmed of the importance of the process that the remit for HITRANS has the approval of this Group. With the earlier discussion regarding helicopters there may need to be mention on how it links to that.</p> <p>The helipad is around evacuation in the clinical side of this. The work the consultant is looking at is on the patient travel and access therefore the helipad would not fit within that. Any comments or questions around that can be addressed separately.</p>
6.	<p>Communications & public engagement</p> <p>Marie suggested this item is discussed at the next meeting. Steven is willing to update a monthly newsletter to ensure the community are updated on a more frequent basis. A meeting is being arranged with Ian on the opportunities with the radio and perhaps a virtual blog. An update will be provided at the next meeting.</p> <p>Louise asked of progress with the newspapers as this was discussed at the last meeting, there is a need to have regular newspaper articles. Have newspapers been approached and are they on board.</p> <p>Alan agreed of the process is in place and this would be progressed with Heather next week. Bryan expressed his significant frustration on the slow progress on the newspaper articles and a positive statement is required to update the community.</p> <p>John Hutchison reminded at the March meeting there would be a meeting to plan for communication. This does need to happen and the process for submitting an article to the Lochaber times is straight forward.</p> <p>Louise confirmed this will be progressed in the next week.</p>
7.	<p>AOCB</p>
8.	<p>Agenda items for the next meeting</p> <p>IA Update & OBC steps Communications and engagement Update on discussions with Tara French</p>
9.	<p>Date of next meeting</p> <p>Thursday, 26th May at 2pm - 3pm via MS Teams</p>

10. Date of future meetings:

Thursday, 23 rd June 2022	2pm – 3pm
Thursday, 21 st July 2022	2pm – 3pm
Thursday, 18 th August 2022	2pm – 3pm
Thursday, 22 nd September 2022	2pm – 3pm
Thursday, 27 th October 2022	2pm – 3pm
Thursday, 24 th November 2022	2pm – 3pm
Thursday, 22 nd December 2022	2pm – 3pm